



RAY-CARROLL COUNTY GRAIN GROWERS, INC.

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Valued Ray-Carroll County Grain Growers customer,

As the nation attempts to control the current COVID-19 virus, Ray-Carroll is asking its employees and customers to make changes in their day to day activities. **These changes should not impede any services the cooperative provides or stop any product availability or delivery.** The goal will be to limit the amount of person-to-person interactions while performing daily tasks.

Safety

- Understanding the value of meeting our customers and suppliers to conduct business face to face, we will be restricting those meetings at this time while relying on electronic communication.
- Grain, feed and fertilizer deliveries and pickup: please pay close attention to signage at the facilities that will detail our current processes in place to limit person-to-person contact.
- Please only utilize in-person office visits when this is the only way to accomplish your business needs. Otherwise contact Ray-Carroll staff via phone or electronic messaging.
- We have provided our team with safety information to keep them and their families informed, aware and protected throughout this situation.

Thank you for your patience. The customer owners are the backbone of this cooperative and we look forward to servicing your needs as we are working through the current environment. We will continue to make changes to our operating procedures as needed and as situations dictate.